



## Group Booking Form

Contact Details					
Contact Name:					
Tel No.				Mobile No.	
Email					
Your Group Booking					
Date of Group Booking:					
<ul style="list-style-type: none"><li>is for a minimum of 10 children (max of 20 children*)</li><li>included 2 Free Adult Zoo admission tickets ^</li><li>Full day's access to the zoo from 10.30am</li><li>Access to all the animals talks and bird displays taking place on the day</li><li>Minimum age 6 years +</li><li>1 hour keeper led session (see terms and conditions for details)</li><li>Starting price at £150</li></ul>					Please choose the time of your keeper led session:  10.30am <input type="checkbox"/>  12noon <input type="checkbox"/>
Group Number and Price					
Group booking (max of 10 children)					£150
Number of additional children (up to a max 20)		_____ @ £9.95 each			£
Number of additional adult admissions (A group booking includes 2 free adult admissions)		_____ @ £10.95 each			£
<b>Total Group Booking Price</b>					£
Group Bookings Further Information					
Please provide details of any allergies that the group individuals may have? We require this information for the feeding of the animals.			Please circle None  _____		
Please tick to confirm that the children attending are age 6 years + (anyone under this age will not be able to participate in the keeper led session)			Age range of the group  _____		
For Office Use Only					
Date Received		In diary		Payment received	
Confirmation Email to Customer					

**Please read and sign the terms and conditions overleaf.**

**Once the Booking Form is completed, please email it to [info@wilddiscovery.co.uk](mailto:info@wilddiscovery.co.uk).**

## Wild Discovery Group Booking Terms and Conditions

### What does a Wild Discovery Group Booking include?

- A full day's admission to the zoo from 10.30am.
- A group booking is for a minimum of 10 children up to a maximum of 20 children, age 6 years and above.
- 2 free adult zoo admissions.
- Access to all the animal talks and bird displays taking place on the day.
- 1 hour keeper led session at a specific time, please make sure you have ticked your preferred time on the booking form (10.30am or 12noon). The 1-hour keeper led session includes a discovery activity with animal artefacts, hand feeding of some animals and a mini tour of the zoo.

### Important information you need to know before booking.

- Children must be age 6 years and above to participate in the group booking activities.
- Each group booking is for a minimum of 10 children, up to a maximum of 20 children, plus 2 free adults. For any additional children/adults they will be charged at; £9.95 per child, £10.95 per adult.
- We recommend 1 adult per 5 children for a group booking ratio.
- Our keepers and staff are not responsible for looking after any children that are part of the group booking. This is the responsibility of adults visiting with the group.
- All individuals visiting the zoo must follow the health & safety instructions provided upon entrance/by the keeper. Any individual that breaches these instructions will result in the whole group being unable to continue with the activity/visit to the zoo which could result in the group being asked to leave without a refund.
- No food or drink can be consumed during the keeper led session. You are welcome to bring a picnic for your group which can be eaten in our Education Outpost (indoor) or outside in our picnic areas. Alternatively, there are several eateries on site at Ribby Hall Village, please visit [www.ribbyhall.co.uk/day-visits/dining](http://www.ribbyhall.co.uk/day-visits/dining) for more information. We can not store any food for your group as we do not have these facilities available.
- We can not provide you with a private room for your visit, therefore please make sure you have suitable arrangements for any items that you will need to bring with you i.e. bags, coats, picnics etc.
- Please provide details of any allergies that the children may have for the animal feeding.
- Strictly no balloons are allowed within the zoo.
- The zoo is strictly non-smoking, including the use of e-cigarettes.
- In the unlikely event that we, Wild Discovery must cancel your booking, we will aim to reschedule, however, we cannot be held liable for any travel, accommodation or other related costs or expenses in this scenario. In the event that we have to reschedule your booking to a different date and you are unable to attend we reserve the right to cancel your booking and provide you with a full refund of the price paid.
- It is your responsibility to ensure that the group arrives on time for your booking. We can delay the start of the keeper led sessions, but we cannot extend the keeper led session beyond the hour's period caused by any delays. If you miss the keeper led session completely there will be no opportunity to have this session delivered later on that day or transferred to another date.
- Full payment is required at the time of booking to confirm and secure your booking. Once you have completed your booking form, please email it to [info@wilddiscovery.co.uk](mailto:info@wilddiscovery.co.uk). A member of staff will check availability and then contact you via telephone to take full payment. Once full payment has been received a confirmation email will be sent to you.
- Cancellation fees apply: 4 months or more before the booking date you will receive a 50% refund. 2 months or more before the booking date will receive a 25% refund. Less than 2 months before the booking date there is no refund.

### On the day

- The organiser of the group booking (named person on the booking form) must inform the member of staff at the entrance that your group has arrived and they will provide you with the relevant entry details. Guests of the group booking will not be able to enter until the organiser has booked the group in at the entrance.

**Please print your name, sign and date this form below to state that you have read, understand and will adhere to the terms and conditions listed above.**

Print Name		Signature	
Date			