

## PERSON SPECIFICATION

<b>Job Title</b>	Zoo Manager
<b>Salary</b>	£30,000 pa
<b>Contract Type</b>	Full Time, Permanent
<b>Reports to</b>	Zoo Director

	ESSENTIAL	DESIRABLE	VERIFIED BY
<b>QUALIFICATIONS/TRAINING</b>			
Relevant Degree qualification.	✓		Application Form / Certificate
Relevant Master's qualification.		✓	
First Aid Certificate.		✓	Application Form / Certificate
Management/supervisory qualification.		✓	Application Form / Certificate
<b>KNOWLEDGE/SKILLS/ABILITIES</b>			
A minimum of 3 years experience of working in supervisory or managerial role within a zoological collection, with a hands-on practical approach for all operational aspects of the zoo.	✓		Application Form / Interview
A minimum of 6 years experience of working within a zoological collection delivering exceptional husbandry and welfare for a variety of species (including category 1 animals).	✓		Application Form / Interview
Knowledge of retail aspects of the industry.	✓		Application Form / Interview
An excellent understanding of SSMZP Standards.	✓		Application Form / Interview
Experience with preparing for zoo inspections.		✓	Application Form / Interview
Experience with BALAI regulations and inspections.		✓	Application Form / Interview
Experience in managing and supervising staff and interns for efficient and effective delivery of work tasks in all operational areas of the zoo.	✓		Application Form / Interview
Experience of managing health & safety on a daily basis to ensure staff, animals and public are working in and visiting a safe environment.	✓		Application Form / Interview
Experience with firearms within a zoological setting.		✓	Application Form / Interview
Experience in delivering animal related talks, activities, and experiences to small and medium sized groups of people in a professional manner.	✓		Application Form / Interview
Knowledge and experience of developing and delivering formal workshops/presentations.	✓		Application Form / Interview
Experience of developing and maintaining excellent working relationships with external organisations and stakeholders.	✓		Application Form / Interview
Excellent communication skills.	✓		Application Form / Interview
Excellent time management and organisational skills.	✓		Application Form / Interview
Excellent attention to detail and observation skills.	✓		Application Form / Interview

Ability to work without supervision.	✓		Application Form / Interview
Ability work under pressure.	✓		Application Form / Interview
Ability to undertake the roles and responsibilities of a senior team member position, including being an out of hours emergency contact.	✓		Application Form / Interview
Experience in providing medication to animals.	✓		Application Form / Interview
Ability to take a common sense, practical and positive approach to work.	✓		Application Form / Interview
Ability to work weekends, bank holidays and occasional evenings as part of a shift rota.	✓		Application Form / Interview
Knowledge of native wildlife.		✓	Application Form / Interview
Understanding of the role of BIAZA (British & Irish Association of Zoos and Aquariums)		✓	Application Form / Interview
Working in a customer facing role and delivering high standards of customer service.	✓		Application Form / Interview
<b>PERSONAL ATTRIBUTES</b>			
Passionate about animals and conservation.	✓		Application Form / Interview
A positive 'can do' attitude.	✓		Application Form / Interview
Smart and presentable.	✓		Interview
Friendly and approachable.	✓		Interview
Efficient and effective.	✓		Interview
<b>OTHER REQUIREMENTS</b>			
Full current UK driving licence - To be reactive to animal welfare and transport equipment.	✓		Application form / DVLA Printout
No criminal record, including animal cruelty charges.	✓		
To complete a DBS check.	✓		