

Group Booking Form

Contact Details			
Contact Name:			
Tel No.		Mobile No.	
Email	<i>(we will email you confirmation of your booking)</i>		
Please choose which group booking option you would like to book			
OPTION 1 <ul style="list-style-type: none"> Min of 10, max of 20 people 2 Free Adult Zoo admission tickets Full day's access to the zoo from 10.30am Access to all the animals talks and bird displays taking place on the day Starting price £90.00 	Please tick here <input type="checkbox"/>	OPTION 2 <ul style="list-style-type: none"> Min of 10, max of 20 people 2 Free Adult Zoo admission tickets Full day's access to the zoo from 10.30am Access to all the animals talks and bird displays taking place on the day Minimum age 6 years + 1 hour keeper led session (see terms and conditions for details) Starting price at £130 	Please tick here <input type="checkbox"/> Please choose the time of your keeper led session; 10.30am <input type="checkbox"/> 12noon <input type="checkbox"/>
Date of Booking			
Group Number and Price			
			Sub Total
Group booking Option 1 (max of 10 individuals)	<input type="checkbox"/> <i>please tick</i>		£90.00
Group booking Option 2 (max of 10 individuals)	<input type="checkbox"/> <i>please tick</i>		£130.00
If the group booking is for more than 10 individuals, you are required to pay a charge per additional individual. Please provide numbers below so that the correct charge can be calculated.			
Number of additional children <i>(up to a max 20)</i>	_____ @ £8.50 each	£	
Number of additional adult admissions	_____ @ £9.95 each	£	
Total Group Booking Price			£
Group Bookings Further Information			
If you have chosen Option 2 for your group booking, please provide details of any allergies that the group individuals may have? We require this information for the feeding of the animals.	<i>Please circle</i> None / Details provided below. _____ _____		
If you have chosen Option 2 for your group booking, please tick to confirm that the individuals that you are bringing are age 6 years + (anyone under this age will not be able to participate in the keeper led session)	<input type="checkbox"/> Age range of the group _____		
For Office Use Only			
Date Received		In diary	Payment received
Confirmation Email to Customer			

Please read and sign the terms and conditions overleaf.

Once the Booking Form is completed, please email it to info@wilddiscovery.co.uk.

Wild Discovery Group Booking Terms and Conditions

What does a Wild Discovery Group Booking include?

If you have chosen Option 1, the booking includes:

- A full day's admission to the zoo from 10.30am.
- A group booking is for a minimum of 10 people, maximum of 20 people.
- In addition to the group number, you will receive 2 free adult zoo admissions.
- Access to all the animal talks and bird displays taking place on the day.
Please visit www.wilddiscovery.co.uk/plan_visit for more details. The schedule of animal talks and bird displays changes on a regular basis and last-minute changes may be made due to unforeseen circumstances.

If you have chosen Option 2, the booking includes:

- All of the above in Option 1.
- Individuals must be age 6 years and above for an option 2 booking, to allow them to participate in the keeper led session safely. Any children under the age of 6 will not be able to participate for safety reasons.
- 1 hour keeper led session at a specific time, please make sure you have ticked your preferred time on the booking form. The 1-hour keeper led session includes a meet and greet of a guinea pig, a discovery activity with animal artefacts and hand feeding of some animals (this could include fallow deer, sheep and dwarf zebu).

Important information you need to know before booking your party.

- A group booking is for a minimum of 10 people, maximum of 20 people, plus 2 adult zoo admissions.
- Each group booking option is for a minimum of 10 individuals plus 2 free adults. For any additional individuals above the 10 are to be charged individually; £8.50 per child, £9.95 per adult.
- All individuals attending under an Option 2 group booking must be age 6 years and above. A booking will not be accepted if the individuals are under this age. Any individuals that are under this age will not be able to participate in the keeper led session for health & safety reasons.
- We strongly recommend 1 adult per 5 children on a group booking.
- Our keepers and staff are not responsible for looking after any individuals that are part of the group booking. This is the responsibility of adults visiting with the group.
- All individuals visiting the zoo must follow the health & safety instructions provided upon entrance/by the keeper. Any individual that breaches these instructions will result in the whole group being unable to continue with the activity/visit to the zoo which could result in the group being asked to leave without a refund.
- No food or drink can be consumed during the keeper led session. You are welcome to bring a picnic for your group which can be eaten in our Education Outpost (indoor) or outside in our picnic areas. Alternatively, there are several eateries on site at Ribby Hall Village, please visit www.ribbyhall.co.uk/day-visits/dining for more information.
- Please provide details of any allergies that individuals may have if you have chosen option 2 for your group booking.
- Strictly no balloons are allowed within the zoo.
- The zoo is strictly non-smoking, including the use of e-cigarettes.
- In the unlikely event that we, Wild Discovery must cancel your booking, we will aim to reschedule, however, we cannot be held liable for any travel, accommodation or other related costs or expenses in this scenario. In the event that we have to reschedule your booking to a different date and you are unable to attend we reserve the right to cancel your booking and provide you with a full refund of the price paid.
- If you have chosen Option 2 for your group booking it is your responsibility to ensure that the group arrives on time for the keeper led session. We can delay the start of the keeper led sessions, but we cannot extend the keeper led session beyond the hour's period caused by any delays. If you miss the keeper led session completely there will be no opportunity to have this session delivered later on that day or transferred to another date.
- Full payment is required at the time of booking to confirm and secure your booking. Once you have completed your booking form, please email it to info@wilddiscovery.co.uk. A member of staff will check availability and then contact you via telephone to take full payment. Once full payment has been received a confirmation email will be sent to you.
- Cancellation fees apply: 4 months or more before the booking date you will receive a 50% refund. 2 months or more before the booking date will receive a 25% refund. Less than 2 months before the booking date there is no refund.

On the day

- Inform the member of staff at the entrance that your group has arrived and they will provide you with the relevant entry details.

Please print your name, sign and date this form below to state that you have read, understand and will adhere to the terms and conditions listed above.

Print Name		Signature	
Date			