



PERSON SPECIFICATION

Job Title	Head of Education
Hourly Rate	Dependant on experience
Contract Type	Full Time, Permanent
Reports to	Zoo Director

	ESSENTIAL	DESIRABLE	VERIFIED BY
QUALIFICATIONS/TRAINING			
Relevant Degree qualification.		✓	Application Form / Certificate
First Aid Certificate.		✓	Application Form / Certificate
Management/supervisory qualification		✓	Application Form / Certificate
KNOWLEDGE/SKILLS/ABILITIES			
A minimum of 5 years experience of working in a zoological collection delivering keeper related duties, working with a range of taxa which must include category one animals.	✓		Application Form / Interview
A minimum of 5 years experience of delivering within an educational role within a zoological collection.	✓		Application Form / Interview
Experience in managing and supervising staff and interns.	✓		Application Form / Interview
Experience in the delivery of an Education Policy.	✓		
Experience in the management and delivery of an Education Policy.		✓	Application Form / Interview
Knowledge and experience delivering animal related talks, activities, and experiences to small and medium sized groups of people of all ages and abilities in a professional manner.	✓		Application Form / Interview
Knowledge and experience of developing and delivering formal workshops to groups.	✓		Application Form / Interview
Experience with zoo inspections.		✓	Application Form / Interview
Excellent communication skills.	✓		Application Form / Interview
Excellent time management and organisational skills.	✓		Application Form / Interview
Attention to detail and excellent observation skills.	✓		Application Form / Interview
Ability to work without supervision.	✓		Application Form / Interview
Ability work under pressure.	✓		Application Form / Interview
Ability to undertake the roles and responsibilities of a senior team member position.	✓		Application Form / Interview
Experience in providing medication to animals.	✓		Application Form / Interview
Ability to take a common sense, practical and positive approach to work.	✓		Application Form / Interview

Ability to work weekends, bank holidays and occasional evenings as part of a shift rota.	✓		Application Form / Interview
Knowledge of native wildlife.		✓	Application Form / Interview
Understanding of the role of BIAZA (British & Irish Association of Zoos and Aquariums)		✓	Application Form / Interview
Health and Safety awareness.	✓		Application Form / Interview
Working in a customer facing role and delivering high standards of customer service.	✓		Application Form / Interview
PERSONAL ATTRIBUTES			
Passionate about animals and conservation.	✓		Application Form / Interview
A positive 'can do' attitude.	✓		Application Form / Interview
Smart and presentable.	✓		Interview
Friendly and approachable.	✓		Interview
Efficient and effective.	✓		Interview
OTHER REQUIREMENTS			
Full current UK driving licence - To be reactive to animal welfare and transport equipment.	✓		Application form / DVLA Printout